



Children's Miracle Network Hospitals Helping Local Kids

### Hurricane Harvey's Heroes

I am truly humbled by the

stewardship and service I witnessed from our CHRISTUS employees throughout Hurricane Harvey. They exuded the true meaning of humility: putting the needs of another person before their own. Leaving their homes and their families in a time of uncertainty and crisis, our employees rallied for the community and for their patients. Amidst one of the worst natural disasters our community has seen in decades, CHRISTUS employees remained steadfast in their duty as healers.

I am CHRISTUS Proud.

CHRISTUS Proud is not some vague, abstract slogan. Rather, it is an accurate description for the tireless, compassionate, and mission-driven work of the CHRISTUS medical staff and employees throughout the devastation and destruction of Hurricane Harvey.

CHRISTUS nurses, physicians, first responders, and administration went above and beyond their normal duties to answer the call of service during a time when the community needed them most.

Our devoted employees embodied the CHRISTUS mission of extending the healing ministry of Jesus Christ through their unwavering commitment to

A Letter from the Foundation President



compassionate care during a crisis.

CHRISTUS Facilities remained open and operational throughout the duration of the Hurricane Harvey Flooding, even transferring patients in from neighboring facilities and outlying facilities as far as Jasper and Orange Counties in order to guarantee that no patient went unseen.

We had nurses who chose to take boats to get from their flooded homes back to the hospital to care for their patients. We had physicians who had to be

**Cont'd. from Pg. 1**— picked up by dump trucks in order to navigate the flood waters and return to their patients. We even had some of our own CHRISTUS staff pick up and drop off staff that were flooded in. We had medical staff working more than one shift in a row to tend to patients. We had nurses who were already at the hospital when the flooding started and chose to stay, knowing that they would not be able to return home and check on their loved ones or for several days.

Many of our dedicated employees who risked their safety to get back to the hospitals had themselves experienced major damage. At least 20% of our nurses experienced damage to their homes and vehicles. Throughout their own tragedies, they remained committed to the CHRISTUS cause of healing.

This is what CHRISTUS Proud means to me.

Ingenuity, quick thinking, and resourcefulness kept CHRISTUS St. Elizabeth Hospital's water flowing throughout the entirety of the storm. After Hurricane Rita, experienced and fore thinking CHRISTUS leaders



had water wells drilled. Once the city water went out during Hurricane Harvey, water conservation policies at St. Elizabeth were enacted. Waterless machines were ordered for dialysis. A potable water tank system was quickly built for continuous safe use. Community business leader Echo Maintenance even brought in

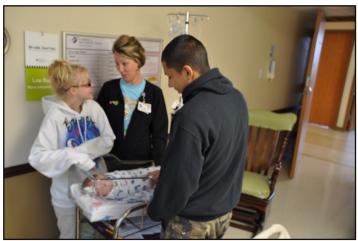
employees to help assist with water pressure issues.

This is what CHRISTUS Proud means to me.

We saw over 2,500 patients in the Emergency Department during Hurricane Harvey flooding. These patients were both emergency patients and also evacuees that were sent to us by Coast Guard and the Air Force. The staff initially assessed each and every evacuee – many who were cold, wet, scared, and anxious – before sending them to the makeshift hospital









**Cont'd. from Pg. 2**— shelters. Emergency Department and Trauma nurses were on hand throughout the entire crisis, offering kindness and reassurance in addition to medical attention.

Some of the emergency patients included heart attacks, head injuries, dialysis patients, pregnant women, and mental health issues. We had two trauma surgeons and Emergency Department physicians on hand throughout the entire Harvey week. We also had a full blood supply to ensure we could proceed with necessary trauma care and surgeries.

In addition, we accepted transfer patients from other area hospital Emergency Departments, making sure no patient went untreated.

This is what CHRISTUS Proud means to me.

79 babies were delivered at CHRISTUS Hospitals during the storm, with 77 of those deliveries taking place at St. Elizabeth Hospital and 2 of those deliveries taking place at St. Mary Hospital. In addition, The CHRISTUS St. Elizabeth Hospital Neonatal Intensive Care Unit (NICU) worked with our tiniest, most fragile patients to overcome many challenges to make sure these babies were well cared for throughout the storm. Our NICU team decided to transfer NICU patients and their families to neighboring CHRISTUS facilities in Louisiana and San Antonio. These transfers had to be done by air since all roads were flooded. This team also coordinated all transfers back to our St. Elizabeth Hospital facility as soon as was possible, since most of these babies still needed to spend more rehabilitation time in the NICU. These nurses worked around the clock to ensure that these babies and



Cont'd from Pg. 3 their families received continuity of care whether at our facility or at our sister facilities.

This is what CHRISTUS Proud means to me.

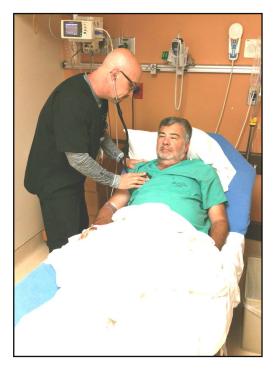
In a true show of community, we had over 100 nurses and other professionals from CHRISTUS Facilities in Louisiana and Northeast Texas who were brought in to help lighten the load for our physically and The CHRISTUS Southeast Texas emotionally exhausted staff. These visiting nurses dropped everything, leaving their families and their homes were brought in by rescue trucks. to help their fellow CHRISTUS nurses in a time of crisis. In order to offer the semblance of normalcy to our hardworking staff, we brought in portable showers, created an



employee lounge where staff could decompress in between shifts, and even offered free meals from the cafeteria. In addition, an Associate Fund was set up to encourage CHRISTUS associates to donate either dollars or paid time off to other associates who were less fortunate.

This is what CHRISTUS Proud means to me.

Outpatient Center in Mid County opened its doors to evacuees who They accepted nursing home patients in addition to community members. Many of these evacuees came in a state of shock after experiencing traumatic rescues from flood waters.



Our CHRISTUS members were there to offer much more than medical care; they gave emotional support through kind words and listening. CHRISTUS St. Mary Hospital in Port Arthur stayed open and also received and housed evacuees. Nurses from St. Elizabeth were flown to Port Arthur to assist with babies being born and the Emergency Department.

Witnessing the community and CHRISTUS come together in a united front has been a truly humbling experience.

For all of these reasons and more. I am CHRISTUS Proud.

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### DONATE TODAY!

Each and every donation that is made to the CHRISTUS Southeast Texas Foundation works toward fulfilling the CHRISTUS mission of "Extending the Healing Ministry of Jesus Christ." The Foundation pledges that 100% of your contribution will be used to fulfill your philanthropic intent. As a donor, you may select from among a variety of areas, including endowments, capital projects, and honor and memorial gifts. In addition, you can restrict your gift to any of CHRISTUS Southeast Texas Foundation's broad range of inpatient and outpatient services, including specific pieces of hospital equipment or hospital community programs designed to promote public health.

#### TREE OF LIFE

The Tree of Life is a beautiful sculpture cast in bronze bearing leaves of polished brass permanently located on the Oncology floor of St. Elizabeth Hospital. The leaves that hang from the many branches of this magnificent tree are inscribed with the name of each person who has given a gift of \$1,000 or more to CHRISTUS Southeast Texas Foundation for the purpose of purchase of equipment and renovations. Place your name or the name of a loved one to be commemorated on this magnificent symbol of life for years to come.



### **CHRISTUS Receives 3rd Annual Magnet Designation**



#### A note from Paul Guidroz, Chief Nurse Executive - CHRISTUS St. Elizabeth Hospital

It is my extreme pleasure to announce that CHRISTUS Southeast Texas St. Elizabeth & St. Mary have today officially received our 3<sup>rd</sup> ANCC Magnet Designation. The Magnet Recognition Program<sup>®</sup> recognizes health care organizations for quality patient care, nursing excellence and innovations in professional nursing practice.

Our patients, families and the community can rely on Magnet designation as the ultimate credential for high quality nursing. Developed by ANCC (American Nurses Credentialing Center), Magnet Recognition is the leading source of successful nursing practices and strategies worldwide.

We sincerely thank all who have contributed to this outstanding hospital achievement! It is a true blessing to be awarded this special honor for the third time; and we are privileged to continue the CHRISTUS legacy and our mission "to extend the healing ministry of Jesus Christ."

### We were voted as the area's best ER.



### But it's you who actually wins.

We're pleased to acknowledge that the Emergency Center at CHRISTUS Southeast Texas Outpatient Center Mid County has been voted the area's "Best ER" in the 2017 Mid County Readers Choice Awards. While we appreciate this "vote of confidence", we take greater pride in serving the many emergency needs of area families. This means we're ready, 24/7, with

#### You have 24/7 access to:

- Be seen within 15 minutes.
- Board-certified emergency medicine physicians, highly trained nurses
- Advanced Radiology, CT and Ultrasound Imaging
- Onsite laboratory testing
- Seamless transition from our ER to CHRISTUS Southeast Texas St. Elizabeth and St. Mary if needed.

board-certified emergency medicine physicians, highly trained nurses, and more. We use the latest technology, including advanced radiology, CT, and ultrasound imaging, and onsite laboratory testing. Our providers see patients within 15 minutes, so they're treated sooner when seconds count. If an overnight hospital stay is needed, we can easily transition a patient to CHRISTUS Southeast Texas St. Elizabeth or St. Mary. Unlike many of the free-standing ERs in town, the Emergency Center at CHRISTUS Southeast Texas Outpatient Center Mid County is in network and accepts most insurances, including Medicare and Medicaid.





8801 9th Avenue | (Highway 365 & 9th Avenue) | Port Arthur, TX

#### To learn more, visit christussetx.org or call (409) 724-3600.

### 3D Mammography for Mid County

#### The CHRISTUS Southeast Texas

Foundation is proud to announce that after raising funds through local foundations and local individual philanthropists, we have purchased 3D Mammography for the Women's Center at the CHRISTUS Southeast Texas Outpatient Center Mid County. We can now bring the same level of cutting-edge technology to our Mid County – and specifically Port Arthur – residents.

The Women's Center's primary objective is to increase early cancer detection and early intervention to save lives of patients.

The CHRISTUS Southeast Texas Foundation is proud to offer CHRISTUS patients in Mid County - mothers, daughters, sisters, aunts – access to the highest level of efficiency and accuracy in breast cancer prevention and treatment.



The 12 News Day of Miracles Telethon benefiting Children's Miracle Network Hospitals in Southeast Texas aired on Friday, August 4. The telethon was broadcast live from 12 News Studios in Beaumont. We want to send a HUGE Thank You to 12 News Studios for continuing to Support CMNH in Southeast Texas!

